

Product Release

Information for Correspondent Lenders of Truist Bank May 2, 2025 • COR25-023

Alert Update Reminder Clarification Training Information Preview

TransUnion Fraud Alert Name Change

Truist Bank (Truist) updates *Correspondent Seller Guide* materials to reflect the current name of the Social Security number validation and Fraud Alert services offered by TransUnion.

Effective Date

Effective for existing and new loan applications on or after May 2, 2025.

Background Information

TransUnion has updated the name of their Social Security number validation and Fraud Alert services. Truist takes this opportunity to align standards to the current name of the service offered.

Bulletin Details

Social Security Number Validation

Truist updates the names of the Social Security number verification and Fraud Alert services offered by TransUnion to TruValidate™Fraud Alerts.

Before and After Matrix

Click here to see the before and after matrix that provides a detailed overview of all standard revisions.

Revised Material

Click <u>Social Security Validation Standard</u> to review the revised product materials.

Former Standards

See the before and after matrix provided in the Bulletin Details section of this bulletin to access the former standards.

Other Resources

Support Group	Description and Contact Information:
Correspondent Relationship Coordinator	Specific questions on applying this procedure to specific loan files. Contact your Correspondent Relationship Coordinator at 800.382.2111, option 1.
Product Support	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact Product Support at 800.382.2111, option 3.

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