

Product Release

Information for Correspondent Lenders of Truist Bank August 16, 2024 • COR24-046

Alert Update Reminder Clarification Training Information Preview

VA Lender's Handbook Chapters 3 and 5 Updates

Truist Bank (Truist) announces alignment with the U.S. Department of Veterans Affairs (VA) recent publication of updates to Chapter 3, The VA Loan Guaranty, and Chapter 5, How to Process VA Loans and Submit them to VA, of the Lenders Handbook.

Effective Dates

Effective for all existing and new VA loan applications on or after August 16, 2024.

Background Information

On May 21, 2024, VA published updates to Chapters 3 and 5 of the VA Lenders Handbook.

Bulletin Details

Truist aligns with VA's recent publication of updates to Chapter 3, The VA Loan Guaranty, and Chapter 5, How to Process VA Loans and Submit them to VA, of the VA Lenders Handbook.

Other Resources

| Support Group | Description and Contact Information: |
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| Correspondent Relationship Coordinator | Specific questions on applying this procedure to specific loan files. Contact your Correspondent Relationship Coordinator at 800.382.2111, option 1. |
| Product Support | Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact Product Support at 800.382.2111, option 3. |

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