TRU	иѕтӈ⊦	• In	Product Release Information for Correspondent Lenders of Truist Bank April 28, 2023 • COR23-034			
Alert	Update	Reminder	Clarification	Training Information	Preview	

Updates to the Names of Credit Report Alerts

Truist Bank (Truist) updates *Correspondent Seller Guide* materials to reflect updates to fraud alert and social security validation services offered by credit reporting agencies.

Effective Dates

Effective for existing and new loan applications on or after April 28, 2023.

Background Information

Truist continues to seek opportunities to improve client experiences in doing business with Truist. A review of the Correspondent Seller Guide identifies opportunities to clarify items and update standards.

Bulletin Details

Social Security Number Validation Truist updates the names of the Social Security validation services offered by the credit reporting agencies.

Before and After Matrix

<u>Click here</u> to see the before and after matrix that provides a detailed overview of all standard revisions.

Revised Materials Click <u>Section 1.36: Social Security Validation Standard</u> to review the revised product materials.

Former Standards

See the before and after matrix provided in the Bulletin Details section of this bulletin to access the former standards.

Other Resources

Support Group	Description and Contact Information:
Correspondent Relations Coordinator	Specific questions on applying this procedure to specific loan files. Contact Correspondent Relations Coordinators at 800.382.2111, Option 1.
Product Support	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact Product Support at 800.382.2111, option 3.

This information is for use by mortgage professionals only and should not be distributed to or used by consumers or other third parties. This is not for solicitation of sales. Information is accurate as of date of posting and is subject to change without current product details and lending procedure. Truist Bank does not guarantee or assume liability for any third-party products or services. Truist Bank is an Equal Housing Lender. ©2023 Truist Financial Corporation. All rights reserved.