Product Release



Information for Correspondent Lenders of Truist Bank December 17, 2021 • COR21-070

Alert Update Reminder Clarification Training Preview Information

Correspondent Division Updates

Truist Bank (Truist) updates the Correspondent Seller Guide to reflect recent changes to key contacts within the Correspondent Division.

Effective Dates

Effective December 17, 2021.

Background Information

We regularly update information pertaining to the Correspondent Division within the Correspondent Seller Guide. Refreshed materials reflect quarterly updates.

Bulletin Details

Contact Information

The Correspondent Seller Guide includes updates to key contacts for the Key Correspondent Division support area. Refer to revised materials to view detailed updates to contacts, mailing addresses, and LendingSpace® access.

Revised Material

Click The Correspondent Division and Post Closing Documents to review the revised product material.

Other Resources

Support Group	Description and Contact Information:
Correspondent Relations Coordinator	Specific questions on applying this procedure to specific loan files. Contact Correspondent Relations Coordinators at 800.382.2111, Option 1.
Product Support	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact Product Support at 800.382.2111, option 3.

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