

Product Release



Information for Correspondent Lenders of SunTrust Bank
August 16, 2019 • COR19-036

Alert

Update

Reminder

Clarification

Training
Information

Preview

VA Funding Fee Guidance

Veterans Affairs (VA) issued [Circular 26-19-17](#) Funding Fee Guidance to Lenders and Servicers. With this update, SunTrust Bank (SunTrust) aligns with VA's published revisions.

Background Information

VA published Circular 26-19-17 Funding Fee Guidance to Lenders and Servicers. In response to this publication, we reviewed guidelines and align with VA requirements.

Effective Dates

Effective immediately, SunTrust aligns with VA's changes announced on June 28, 2019.

Bulletin Details

Certificate of Eligibility

SunTrust aligns with VA's Certificate of Eligibility (COE) guidance including, but not limited to,:

- require a COE on Interest Rate Reduction Refinance Loans (IRRRL),
- ask Veteran if they have a claim for compensation pending with VA, and
- ask Active Duty Service-member if they have a pre-discharge claim pending

Funding Fee Refunds

- The lender must request VA pay any Funding Fee refunds directly to the Veteran through Funding Fee Payment System (FFPS).
- As a reminder, transactions must meet all VA and GNMA eligibility requirements, including accuracy of loan documentation.

Other Resources

Support Group	Description and Contact Information:
Correspondent Relations Coordinator	Specific questions on applying this procedure to specific loan files. Contact Correspondent Relations Coordinators at 800.382.2111, Option 1.
Product Support	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact Product Support at 800.382.2111, option 3.

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